



ICA
PAPUA NEW GUINEA
PROTECTING BORDERS & PROMOTING PROSPERITY

OFFICE OF THE CHIEF MIGRATION OFFICER

22 October, 2021

PUBLIC NOTICE

INDEFINITE SUSPENSION OF CLIENT SERVICES AT THE CENTRAL GOVERNMENT OFFICE (CGO) MONDAY 25TH OCTOBER 2021

This Public Notice serves to inform the general public, visitors and our valued clients in Papua New Guinea and abroad commuting through the National Capital District (NCD) that due to the spike in COVID-19 cases in NCD, ICA has now suspended its counter services at the **CENTRAL GOVERNMENT OFFICE (CGO)** effective as of **Monday 25th October 2021**, for an indefinite period until further notices.

Our **Passport Services** at the **KOITACHI HAUS** and other normal operations of ICA will continue as usual with strict compliance to COVID-19 protocols.

For all queries relating to Visa and other Immigration Services, please do not hesitate to contact our client services on email:

clientservice@immigration.gov.pg or **Telephone: +675 3276100/101.**

You can also visit;

1. ICA's website on: www.immigration.gov.pg to make a general enquiry through the **Communication Centre** or apply through the **Online Services** at your convenience or
2. Directly enquire through our Facebook page: **PNG Immigration and Citizenship Authority.**

We seek your understanding and consideration at this trying time.

Authorised by:

Mr. Stanis Hulahau
CHIEF MIGRATION OFFICER