



**ICA**  
PAPUA NEW GUINEA  
PROTECTING BORDERS & PROMOTING PROSPERITY

## IMMIGRATION & CITIZENSHIP AUTHORITY

### PUBLIC NOTICE

#### REVISED COUNTER SERVICE ARRANGEMENTS FOR WORK PERMITS

Commencing Monday 09 May 2022, the following new arrangements will be implemented at the Central Government Office client service counters for work permit services.

**NEW COUNTER SERVICE DAYS :**      **Monday – Friday**

- **New Application Lodgments:**      **Tuesdays and Thursdays**
- **Follow -Up**      **Mondays, Wednesdays and Fridays**

**COUNTER SERVICE OPENING HOURS:**      **9am – 12pm**

The revised counter service arrangement is aimed at allocating more time to engage with the clients during the nominated contact hours whilst at the same time allowing sufficient time for officers to work on processing of the work permits after the counters are closed.

All our valued clients are advised to observe the new counter service arrangements and strictly comply with the allocated timings.

This Public Notice becomes effective from Monday 9 May 2022 until further advice.

**Stanis Hulahu**  
Chief Migration Officer