



ICA
PAPUA NEW GUINEA
PROTECTING BORDERS & PROMOTING PROSPERITY

IMMIGRATION & CITIZENSHIP AUTHORITY

12th January 2022

PUBLIC NOTICE

Immigration and Citizenship Authority (ICA) wishes to inform the public and our valued clients that commencing 12th January 2022, our Client Service counters at the Central Government Offices (CGO), will be opened for limited ICA services.

The following services will be available at CGO with conditions made in observance of the Covid-19 protocols:

1. **Lodgement of visa and work permit applications** – Client Service counters will only receive applications for visa extensions and new work permits subject to prior appointment. For all other matters, contact through the respective email addresses:

General Enquiries	- clientservice@immigration.gov.pg
Change of Visa Status	- extensions@immigration.gov.pg
New Entry Visas	- newentries@immigration.gov.pg
Short Term Extensions	- shorttermextension@immigration.gov.pg
Citizenship	- citizenship@immigration.gov.pg
Permanent Residence	- pr@immigration.gov.pg
Work Permits	- workpermits@immigration.gov.pg
APEC Card	- abtc@immigration.gov.pg

2. **Payment of Migration Service Fees (MSF)** – payment of all MSF will resume at the CGO payment counter. The Koitachi service counter will still continue to receive MSF payments.
3. **Payment of Work Permit and Related Fees** – All work permit and related fees will now be paid through the EFTPOS machines at the CGO and

Koitachi service counters. Clients who wish to make direct bank deposit must make the payment payable to:

PNG Immigration and Citizenship Services
Account No.: 1002129144
BSP – Port Moresby Branch – Douglas Street

ICA does not accept private/company cheques or cash payments.

We will continue to review the current arrangements to ensure we deliver the best services to suit your needs.

A handwritten signature in black ink, appearing to read 'Stanis Hulahu', with a horizontal line underneath.

Endorsed by:

Stanis Hulahu
Chief Migration Officer