



PAPUA NEW GUINEA IMMIGRATION AND CITIZENSHIP SERVICES AUTHORITY
Office of the Chief Migration Officer

PUBLIC NOTICE

WEEKLY APPOINTMENTS WITH THE CHIEF MIGRATION OFFICER

THIS SERVES TO INFORM ALL CLIENTS THAT FOLLOWING THE IMPLEMENTATION OF THE COMPLAINTS, COMPLIMENTS AND SUGGESTIONS BOX AND EMAIL ADDRESS, I HAVE BEEN RECEIVING AN INCREASING NUMBER OF APPOINTMENT REQUESTS FROM CLIENTS AND VARIOUS ORGANISATIONS.

IN THIS REGARD, EFFECTIVE FROM THE DATE OF THIS CIRCULAR ADVICE, I WILL COMMENCE MEETING WITH CLIENTS EVERY WEDNESDAYS TO ADDRESS RESPECTIVE ISSUES OF CONCERN OR REQUESTS.

RESPECTIVE DEPUTY CHIEF MIGRATION OFFICERS (DCMOS), MANAGERS OR ASSISTANT MANAGERS WILL ATTEND THE MEETINGS DEPENDING ON THE PURPOSE OR AREA OF CONCERN.

TO SEEK AN APPOINTMENT, YOU MUST PROVIDE DETAILS OF YOUR CONCERNS IN WRITING TO MRS JULIE MAKU, ACTING CLIENT SERVICE MANAGER. THE CLIENT SERVICES SECTION WILL CONSULT WITH MY OFFICE AND A SCHEDULE OF MEETINGS WILL BE PLACED ON THE NOTICE BOARD EVERY MONDAY AFTERNOON OR INFORM YOU BY EMAIL OF CLIENTS I WILL MEET ON WEDNESDAY'S.

NOTE THAT SHOULD I BELIEVE THAT YOUR MATTER OF CONCERN CAN BE DEALT WITH BY THE RELEVANT DCMO OR MANAGER, I WILL ADVISE YOU ACCORDINGLY.

FOR YOUR ATTENTION.

MATAIO RABURA, ISO
CHIEF MIGRATION OFFICER

04 NOVEMBER, 2013