



ICSA
PAPUA NEW GUINEA
PROTECTING BORDERS & PROMOTING PROSPERITY

IMMIGRATION & CITIZENSHIP SERVICES AUTHORITY

PUBLIC NOTICE

UPDATE ON SYSTEM ENHANCEMENTS TO SPONSOR PORTAL

This public notice serves to inform all of our valued clients of the following changes. The email and counter lodgement of NEW general work permit for employment visa applications ceases as of **19th November 2024**. These applications will now be submitted through the Sponsor Portal at <https://evisa.ica.gov.pg/evisa/account/RegisterSponsor>

All other applications listed below are to be submitted via Client Services counter or through e-lodgement (via workpermit@immigration.gov.pg):

- Work permit amendments;
- Bridging / Change of status work permit applications;
- New volunteer permit applications;
- Work permit renewal applications; and
- Work permit cancellations.

Returning Resident and Re-evidencing of off-shore visa applications must be submitted through the New Entries email (via newentries@immigration.gov.pg).

Please take note that ICSA will **NOT** accept any requests for **visa re-diversion** as of this Public Notice.

Your patience and understanding is appreciated while system enhancements were made to the Sponsor Portal.


Wellington Navasivu
Acting Chief Migration Officer

19 November 2024